

## **UPDATE RELATED TO MAINTENANCE WORKS AFFECTING YOUR SUPPLY OF CHILLED WATER Victoria Square Retail Units Thursday 28<sup>th</sup> March 2024**

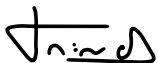
Dear Customer,

As previously informed the works related to a planned interruption of your chilled water supply is still underway. The work is to carry out essential maintenance and we expect a return to service of the chilled water network by **30th April**. Further updates to be issued as works progress.

We recognise the inconvenience this may cause, and please be reassured that we strive to keep such interruptions to the minimum necessary to ensure a safe, cost-effective and reliable supply over the long term.

For general queries regarding the supply of energy from ThamesWey please contact our Customer Services team on 0345 601 5515.

Yours faithfully,



Celso Trindade  
Energy Contracts Manager