

**UPDATE RELATED TO MAINTENANCE WORKS AFFECTING YOUR  
SUPPLY OF CHILLED WATER  
Victoria Square Retail Units  
Tuesday 23<sup>th</sup> April 2024**

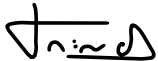
Dear Customer,

The works related to a planned interruption of your chilled water supply have now been completed.

We recognise the inconvenience this may have caused and appreciate your collaboration while the works were happening.

For general queries regarding the supply of energy from ThamesWey please contact our Customer Services team on 0345 601 5515.

Yours faithfully,



Celso Trindade  
Energy Contracts Manager